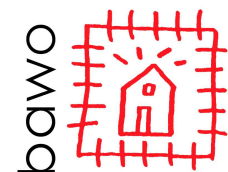


Bienvenidos

Bem-vindo

FEANTSA EUROSOCIAL MEETING
BERGAMO 24. Oktober 2014

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Austria – some statistical facts

- 83.879 km²
- 8,4 Mio inhabitants
- 101 persons/km²
- only 1,7% of EU (28) population

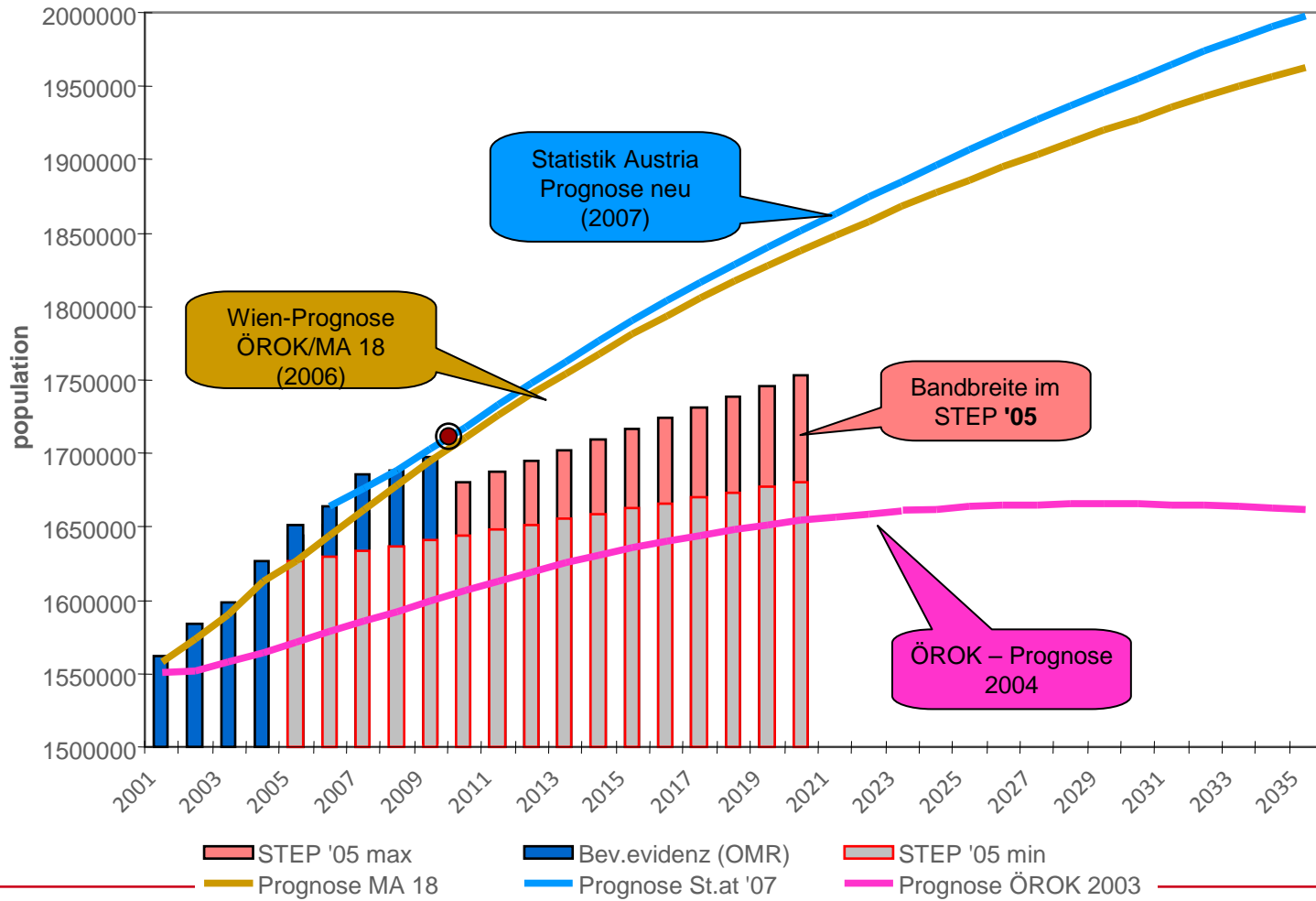
Austria – poverty and social exclusion

- 1,5 Mio persons (18%) at risk of poverty or social exclusion
- 411.000 persons (5%) suffer from severe deprivation
- 1,7 Mio persons (20%) face housing costs > 25% of income

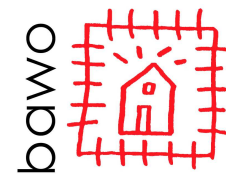
Austria – homelessness strategy

- There is currently no ongoing data collection on homelessness at national level
- There is no national homelessness strategy
- Competence for homelessness is at the level of the 9 provinces

Vienna Growing City: Demographic Forecast



> latest forecasts predict even more growth



Vienna

- 1,78 Mio inhabitants, fast growing metropolis
- Housing prices at the rise
- 862.000 dwellings = main residences
- 220.000 of all housing stock = municipal housing
- 210.000 of all housing = cooperative housing
- = 50% of housing stock is social housing
- 77% = rental housing

Vienna –programme on homelessness

Vienna Integration Programme for Homeless People covers:

- **prevention**
- **accommodation**
- **reintegration.**

→ per September 2014 **5155 places in total:**

Night shelters, emergency accommodation 329 places

floating support 543 places

Supervised housing: permanent or transitional accommodation 4283 places;
amongst which also accommodation for specific target groups

→ Housing First approaches are being implemented (128 places)

Prevention: FAWOS-Centre for Secure Tenancy

- is a cooperation between NGO Volkshilfe Vienna and the Municipality of Vienna to avoid homelessness.
- is responsible for all inhabitants of flats not owned by the municipality of Vienna....
 - with an action of eviction or
 - a date of eviction or
 - with problems paying their rent and not receiving social welfare

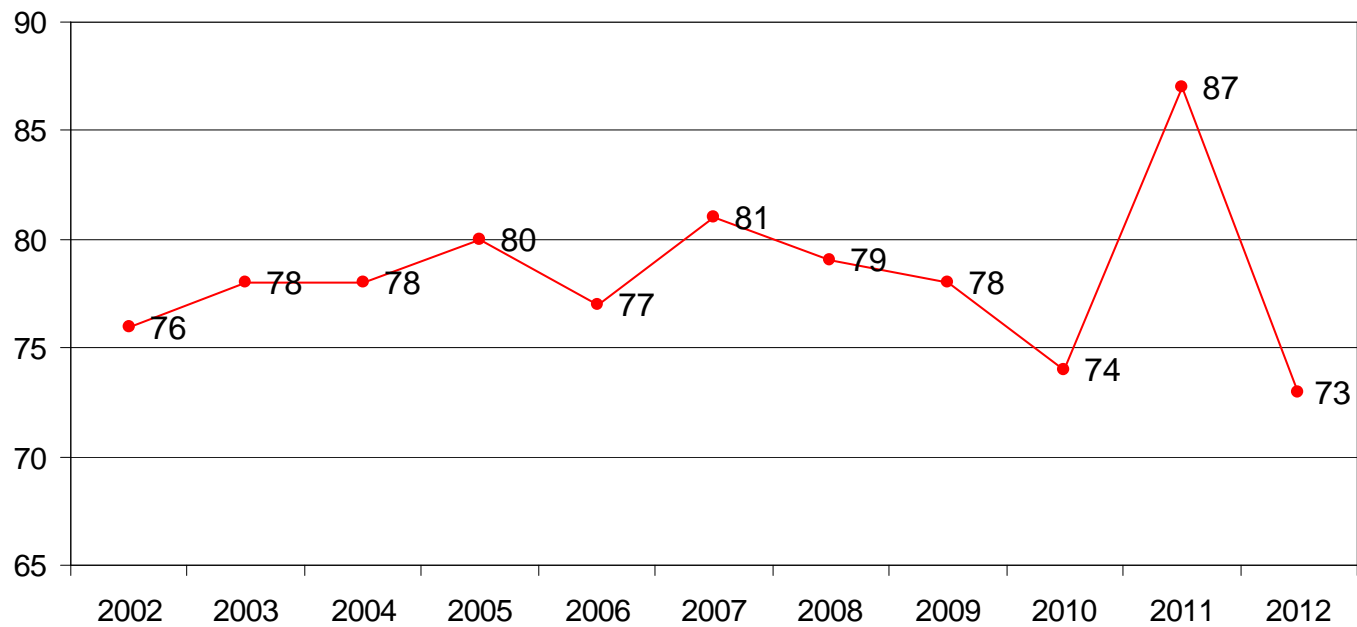
Access

- ◆ §33a law of tenancy:
 - district courts have to inform the municipality of Vienna about actions of eviction
- ◆ FAWOS receives these informations and all dates of eviction from the court
- ◆ FAWOS contacts all people concerned

Information, Counseling

- ◆ social workers provide counselling
- ◆ information on the law governing tenancy
- ◆ information on the right to claim benefits
- ◆ individual financial plan
- ◆ assistance in negotiations with landlords
- ◆ cooperation and transfer to other social institutions

Results (%)



Numbers of Clients 2012

- ◆ 1.484 persons advised by phone
- ◆ 1.002 persons counseled in office
 - 404 families (40,32%) and of these 153 single parents
- ◆ 262 households got money from social welfare to pay their rent debts
 - 118 families (45%)
- ◆ Average sum: € 2.219,07 per household

FAWOS Prevention cost - benefit - analysis

- ◆ **reintegration:** EUR 600.- per month/person
- ◆ average lengths of stay is 12 months → total EUR 7.200 per person for 12 month
- ◆ **prevention:** total EUR 600.- per person
- ◆ that makes **reintegration 12 times more expensive than prevention**

Salzburg – homelessness data

- 147.825 inhabitants
- 1260 homeless in 2013 according to ETHOS 1-4
- plus 16%
- raise mainly 3rd country nationals and EU citizens (+53%)
- 157 living rough

Housing First Salzburg

- target group:

- long-term homeless, one year on the street

- double diagnoses, psychological disorders and addiction

Housing First Salzburg

professional standards:

- Immediate and direct access to durable housing with unlimited rental contract
 - no prove of being housing ready
 - separation of administration and social work
 - Self determination
 - Individual personal help
 - Priority to relationship building
-

Housing First Salzburg

Support according to critical time Intervention:

Entrance phase - intensive and individual support (6-12 months)
trauma-informed care - intensive regeneration of trauma and trauma consequences according to individual needs

Stabilization phase – step by step phasing-out of support (12-24 months). Accompanying support and frame program - during the Entire period, and in the period after the full-time supervision expires.

Reintegration phase - loose follow-up (from 24 months), housing sponsorships by (voluntary) employees

Housing First Salzburg - Results:

- 21 long-term homeless, 4 women, 17 men with multiple diagnosis are supported in their own appartement
- 10 appartements each year from the City of Salzburg
- 1 social worker / 5 clients
- 5 long-term homeless can hold their appartement without any support
- All of the others are in one of the three support phases
- For some of the clients a complete reintegration will not be possible, they need alternative support systems
- **but: all of the clients still live in their appartements**

Conclusions

- there is no solution to homelessness without sufficient affordable housing
- it's not just about housing first or the staircase model, it's about the right solution for individuals
- more special services are needed for special target groups e.g. women
- there is a need for more outpatient care, floating/pursuing support in own permanent homes